



2009 ENOMATIC® PROACTIVE MAINTENANCE AND TECHNICAL SUPPORT PROGRAM

BevTeks is an innovative and professional service company with highly skilled technicians that specializes in the installation, maintenance and repair of Enomatic® Wine Serving Systems and beverage hospitality equipment.

In collaboration with Rinaldini Distribution, Inc. and Enomatic S.R.L., Bevteks is pleased to introduce a new full service proactive maintenance program to preserve and insure the condition and longevity of your Enomatic™ Wine Systems in addition to maintaining the highest hygienic quality of your wines!

Prepaid Annual Maintenance Program:

TERM: The Enomatic® Proactive Maintenance & Technical Support Program is a prepaid service that covers your system for a term of **one year**.

COST: Bevteks offers this service package starting at **\$350.00 per unit** (4 or 8 Bottle Systems) up to 3 units*.

*Enomatic® Systems over 3 units please inquire about customized pricing and service plans.

PROACTIVE MAINTENANCE AND TECHNICAL SUPPORT PROGRAM INCLUDES:

- **2 prescheduled technician visits within 1 year of original service agreement date. Visits to be scheduled according to the convenience and availability of the service provider.**
- Technical Phone Support 7 Days a week including weekends: 9AM – 5PM
- Emergency Technical Phone Support when needed.
- **The following is to be performed during each scheduled visit:**
 - General inspection and report of the condition of unit(s)
 - Citric acid cleanse and sterilization of tap and spout
 - Overall deep clean of systems(s) – Removal of Dust, Build Up, etc.
 - Pressure Check of system(s)

- Calibration of systems(s)
- Examination of refrigeration (if applicable), drainage (if applicable) and electronic components.
- Additional training on dispensers and software as needed
- Updates to software and firmware if applicable
- **The following is to be performed during one of the two visits at the discretion of the service provider and/or the request of the client:**
 - **Replacement of consumption parts for each serving tap (Replacing these parts ensures quality use of machine as well as longevity).**
Replacement parts for serving tap: Tap Gasket, Serving tap o ring, Gas needle valve, Serving valve seal, Tap spring, Serving valve o ring, Serving valve spring.

******Any additional labor or replacement parts not specified above will be considered outside of the scope of this maintenance program and charged accordingly, including but not limited to the replacement of warrantied parts ******

Additional Benefits of Enomatic® Proactive Maintenance Program:

- 10% off the parts shipped during the calendar year
- 10% off labor cost for all service calls during the year of subscription

All Enomatic® Proactive Maintenance and Service Plans are to be automatically renewed and invoiced annually unless cancelled by the customer.

PAYMENT: BevtEks accepts major credit cards (VISA, MASTERCARD, and AMEX) and check. Additional 3% charge on credit card for amounts over \$500.00. Please note that in case of returned check a penalty of \$25 will be added to your bill.

BevtEks strongly encourage you to participate in this annual program to insure the longevity of your Enomatic® system.

BevTeks

Beverage Equipment Installation, Maintenance & Repair

Phone: (949) 297-4783

Fax: (949) 282-0197